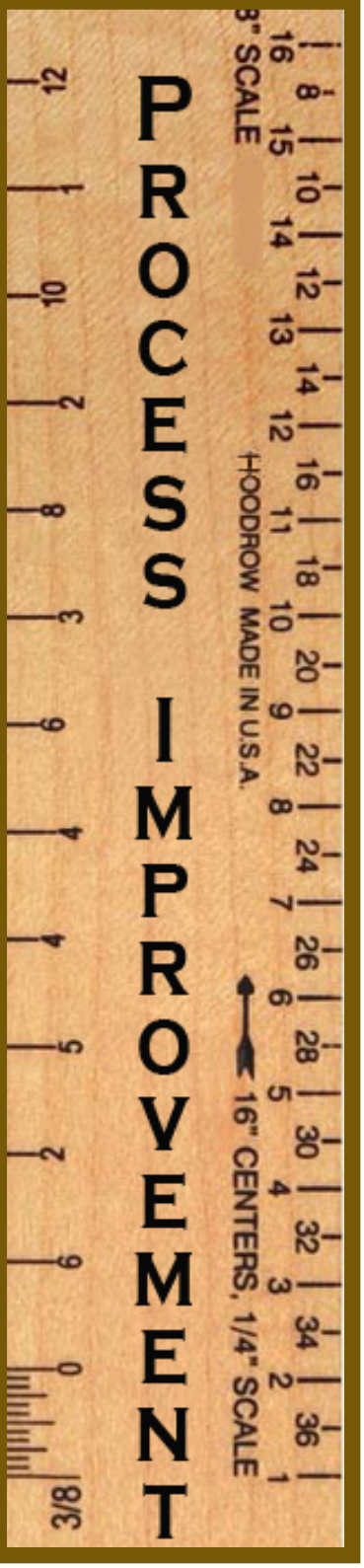
WPWVC/ACRL Fall Meeting 2008

Friday, October 24th. 10 a.m.-12:30 p.m.
Duquesne University
Duquesne Union, Third Floor, Duquesne Room

"Trends & Innovations in Process Improvement"

Organizations are using an ever-increasing set of standards and models to manage, increase customer satisfaction, and attain competitive advantage. This presentation will summarize multi-model challenges and opportunities expressed by process improvement practitioners and a value proposition for a harmonized approach.

Jeannine Siviy (Manager, Program Transition Group for Software Engineering Institute) is a leading researcher in the application of Six Sigma to software process improvement.



Registration
free, but please RSVP HERE by October 17th.

Membership renewals will be accepted.

Light Refreshments will be served.

Agenda
Sign In/ Hospitality 10 - 11
Business Meeting 11 - 11:30
Speaker 11:30 - 12:30

Directions to Duquesne
discounted parking available
@$11/3hours
(Forbes Ave. Parking Garage
enter on Forbes Ave. for discount...
see map)